



**Logicom**  
Solutions

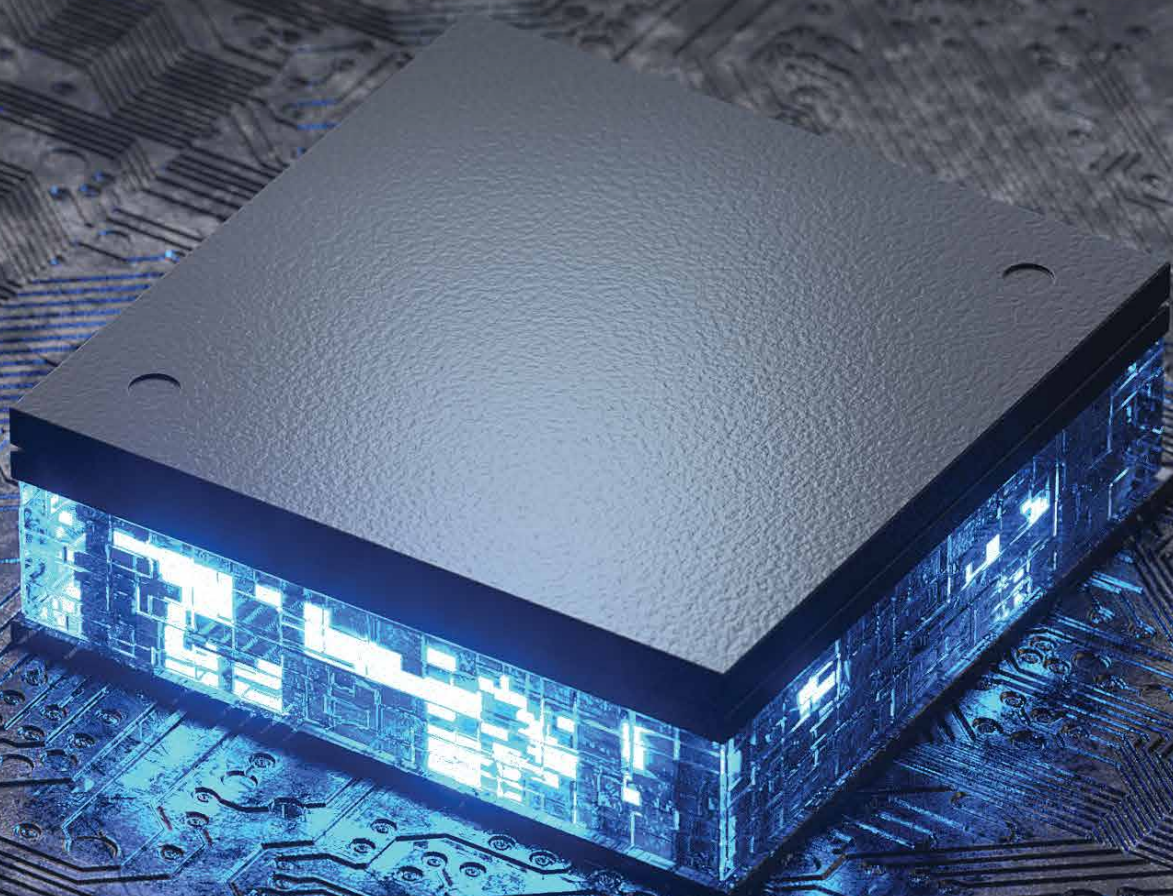
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**YOUR TRUSTED  
DIGITAL TRANSFORMATION PARTNER**

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**LOGICOM SOLUTIONS IS THE DIGITAL  
TRANSFORMATION PARTNER OF CHOICE FOR MANY  
ORGANISATIONS, FOCUSED ON DELIVERING CHANGE  
IN GOVERNMENT, BANKING, TELECOMMUNICATIONS  
AND MANY OTHER SECTORS.**

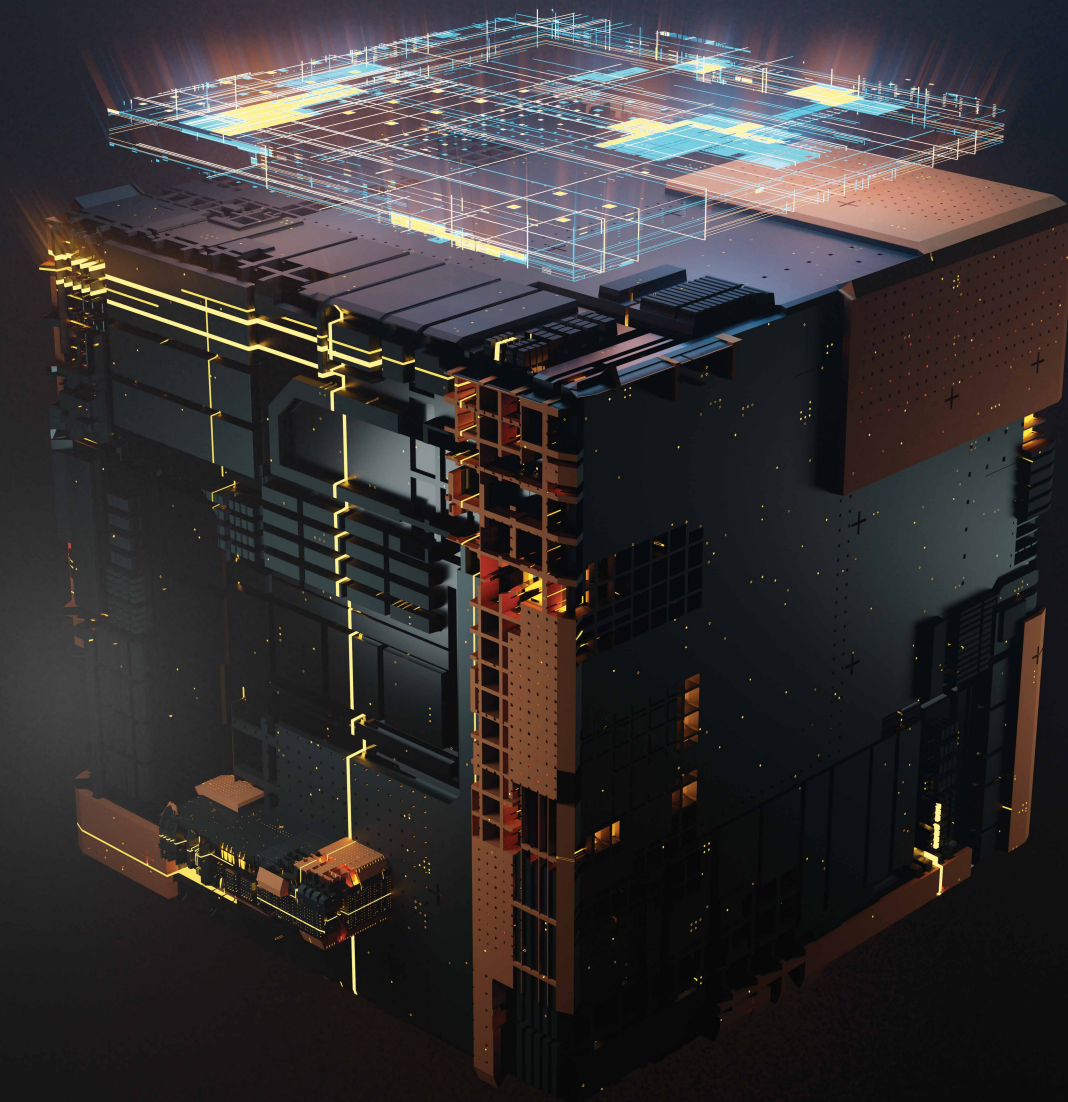




# HOLISTIC DIGITAL TRANSFORMATION FOCUSING ON IMPROVING BUSINESS PERFORMANCE

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Logicom Solutions shapes the future of every organization it partners with by developing breakthrough experiences and delivering technological change that has a positive impact on business. This truly holistic approach to digitally transforming organizations is engineered to help them compete successfully in the modern digital age while overcoming risks and maximizing opportunities in the markets they operate in.





## WHY LOGICOM SOLUTIONS IS THE DIGITAL TRANSFORMATION PARTNER OF CHOICE

As one of the largest, most innovative technology solutions and services companies in Cyprus, Greece and Malta, Logicom Solutions works as the strategic technology partner of its clients to design, deliver and implement creative technologies that have a real impact on their business – creating new revenues, transforming customer experience and interaction, driving growth, reducing time to market and innovating for the future.

With more than 100 talented personnel and over 400 customers, Logicom Solutions offers transformative services that cover everything that has to do with the digital needs of governments, public authorities and enterprises, from defining their digital strategy and overall IT architecture, to reengineering and automating their processes, to designing and building their entire ICT infrastructure.

Logicom Solutions is part of the Logicom Group of companies, a Group listed in the Cyprus Stock Exchange, with many years of experience in the ICT industry and presence in more than 15 countries around the world, covering Europe, Middle East, Africa and South-East Asia.



## DIGITAL TRANSFORMATION CONSULTING

Our Consulting Unit helps enterprises, local authorities and government entities in Cyprus and abroad transform their businesses to compete in today's digital world by providing high quality advisory services that serve to shape an executable transformation ambition in the areas of Digital Transformation, Process Re-Engineering, Analytics and Artificial Intelligence.

## SOFTWARE AND BUSINESS APPLICATIONS

The Business Solutions and Services unit helps organisations enhance their business models and streamline their processes through automation by offering software development and implementation services. The unit supports the development and implementation of bespoke software solutions, analytics and BI frameworks, business process management solutions, middleware technologies, customer relationship management and ERP solutions.

## CYBERSECURITY SERVICES

Logicom Solutions' Cybersecurity unit supports organisations to achieve a resilient cyber defense posture through adopting the right strategy and governance, operating model and technology infrastructure. Our Cybersecurity portfolio includes Adversary Attack Simulation services, IT Audit and Assurance services, Governance and Compliance services and a range of cutting edge solutions and technologies from major vendors.

## TECHNOLOGY


Working with leading vendors like CISCO and DELL, Logicom Solutions Infrastructure Solutions and Services unit supports the design and implementation of enterprise wide architectures covering everything from Data Centres to Networking to Cloud and IoT technologies and frameworks.

## OPERATIONS

Logicom Solutions implements and operates business applications, processes, system landscapes and maintenance of applications and infrastructure, as a service. This includes monitoring and more intelligent detection of anomalies in IT and Security Infrastructures.



## Our Service Lines



Business Consulting



Business Applications



Technology



Operations



Cybersecurity

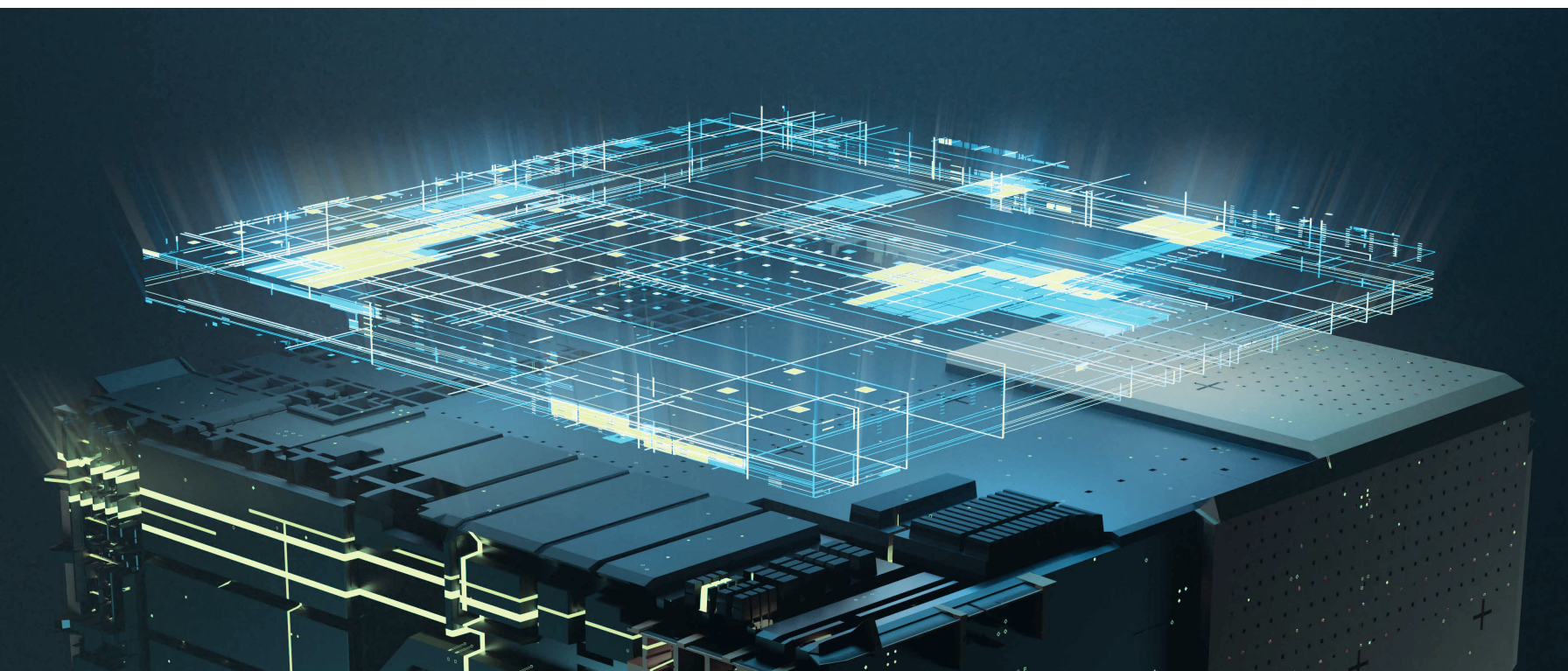
# CUSTOMER SUCCESS STORIES

## HELLENIC BANK DIGITAL TRANSFORMATION IN BANKING

Hellenic Bank, a leading retail and SME Bank in Cyprus, needed to design and implement the network infrastructure to enable an Active-Active Data Centre. A critical turn-key solution for Hellenic Bank that would enable the bank to simplify its operations, accelerate its responsiveness and support a new generation of distributed applications across virtualized and non-virtualized environments. An equally important objective of Hellenic Bank was to build the foundation of a modern Software Defined Network that would further enhance security.

Logicom Solutions' professional services experts in partnership with CISCO's Advanced Services, worked closely with Hellenic Bank's infrastructure team to plan, design, implement and enable a Cisco Application Centric Infrastructure (Cisco ACI™), successfully migrating to the new infrastructure with clear controlled steps, making the whole transition frictionless.

With Cisco ACI, Logicom Solutions delivered infrastructure that would allow the Bank to stay ahead of evolving needs, reduce complexity and streamline support. Cisco ACI empowers IT staff, increases productivity so that IT professionals can achieve better transaction times and improve the collection of information about network performance in real time – all driven through an intent-based networking framework that enables agility in the data centre.





## CYPRUS UNIVERSITY OF TECHNOLOGY BUILDING THE INFRASTRUCTURE FOR WORLD-CLASS EDUCATION

The Cyprus University of Technology consists of six faculties and a Language Centre. It has no central campus but extends across 45 buildings throughout Limassol city centre. Technology plays a key role in bringing these disparate sites together.

This decentralized approach makes it challenging for the university's small IT team to connect and manage technology at multiple sites. When its technology was nearing end of life, the university turned to Logicom Solutions, and its partner Cisco, to help it plan and deploy the technology it needed to give students, faculty and staff secure access to the services they need.

The Cisco CX team played a key role in providing a custom-designed solution to meet the university's requirements. Working closely with Logicom Solutions' engineers, the team assisted the university in developing and articulating its requirements and building a technology solution to meet its requirements.

At the heart of the solution is a Cisco network infrastructure, featuring Cisco Catalyst switching solutions that provide connectivity to the university's fiber backbone. Cisco Meraki wireless access points provide cloud-managed support for connectivity to students and faculty, regardless of location.

Security is essential to the solution as the university retains a large volume of private information on students and employees. To provide the secure, granular access control the university required, Cisco and Logicom Solutions recommended Cisco Identity Services Engine (ISE). Cisco ISE now offers a dynamic, automated approach to policy enforcement, enabling the IT Team to know who, what, where, and how endpoints and devices are connecting.

Cisco ISE works hand-in-hand with Cisco Firepower Threat Defense (FTD) next-generation firewalls, providing advanced threat protection before, during, and after attacks.



We are proud of our strategic partnerships, among others, with industry leaders around the globe and the value it brings to organisations in every market.





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**Logicom Solutions is an ISO Certified organisation holding the following certifications:**

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-  Quality Management System (ISO 9001)
-  Information Security Management System (ISO 27001)
-  IT Service Management System (ISO 20000-1)
-  Environmental Management System (ISO 14001)
-  Business Continuity Management System (ISO 22301)





# Logicom

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